

## Cybersecurity in a broken world

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## Agenda: 'a security symphony in six parts'

- 1. Introduction, Context & Data Sources
- 2. Biggest 2021 cybersecurity stories
- 3. What to do about it?
- 4. ZX Greatest Hits 2021
- 5. Azure and AWS
- 6. FAQs: bug bounties, culture, OSINT, NZISM, awareness





# Part 1: Introduction, Context and Data Sources

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## About Me / ZX Security

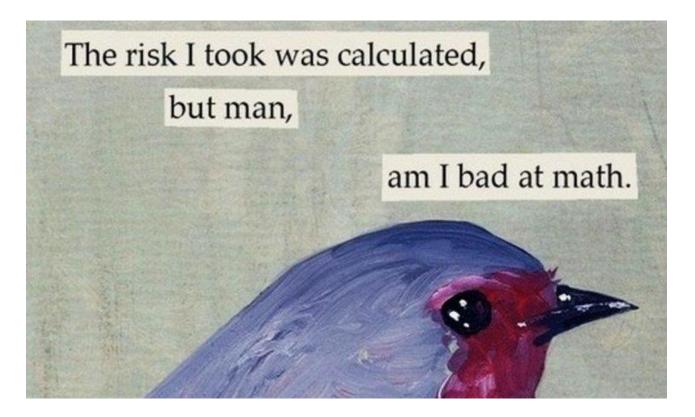
- Security Consultant @ ZX Security
  - Penetration Tester/Process Review
- Penetration testing firm
  - "We hack stuff"
  - Red team engagements external / internal assessment
  - Cloud reviews (Office365, Azure, AWS)
  - Web application testing
  - Mobile application testing







## Humans vs Risk





## Keeping Up to Date





(sitemap)~\$ type to search





# Part 2: Biggest Cybersecurity Stories of 2021

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**ONLINE SECURITY •** 

## **Colonial Pipeline hackers only** needed one password, CEO tells senators

09/06/2021

Reuters











#### **CYBERSCOOP**

HEALTHCARE TECHNOLOGY FINANCIAL SPECIAL REPORTS WATCH LISTEN

**FINANCIAL** 

# Ransomware strikes AXA shortly after insurer announces it will stop covering extortion fees





ZXSECURITY.CO.NZ



HEALTHCARE TECHNOLOGY FINANCIAL SPECIAL REPORTS WATCH LISTEN

HEALTHCARE

# Irish Prime Minister says government won't pay ransom after hack forces hospitals to alter services







**Alerts and Tips** 

Resources

**Industrial Control Systems** 

National Cyber Awareness System > Current Activity > Microsoft IOC Detection Tool for Exchange Server Vulnerabilities

#### Microsoft IOC Detection Tool for Exchange Server Vulnerabilities

Original release date: March 06, 2021









Microsoft has released an updated script that scans Exchange log files for indicators of compromise (IOCs) associated with the vulnerabilities<sup>™</sup> disclosed on March 2, 2021.

CISA is aware of widespread domestic and international exploitation of these vulnerabilities and strongly recommends organizations run the Test-ProxyLogon.ps1 script —as soon as possible—to help determine whether their systems are compromised. For additional information on the script, see Microsoft's blog HAFNIUM targeting Exchange Servers with 0-day exploits.

For more information about these vulnerabilities and how to defend against their exploitation, see:

- Microsoft Advisory: Multiple Security Updates Released for Exchange Server
- Microsoft Blog: HAFNIUM targeting Exchange Servers with 0-day exploits<sup>□</sup>
- Microsoft GitHub Repository: CSS-Exchange<sup>™</sup>
- CISA Alert: Mitigate Microsoft Exchange Server Vulnerabilities
- CISA Emergency Directive 21-02: Mitigate Microsoft Exchange On-Premises Product Vulnerabilities



## **RBNZ cyber breach: Accellion remains** tight-lipped on timing of comms

11:53 am on 10 February 2021









Nicholas Pointon, Business journalist 

The software firm at the centre of a cyber breach won't be drawn on whether it kept the Reserve Bank in the dark about a fault in its systems.





## Acer reportedly hit with \$50 million ransomware demand

The attack looks to be the work of the REvil group that hit Travelex last year

By Kim Lyons | Mar 20, 2021, 9:10am EDT















HEALTHCARE TECHNOLOGY FINANCIAL SPECIAL REPORTS WATCH LISTEN

FINANCIAL

# How REvil evolved into a ransomware collective capable of extorting Kaseya, JBS





## Hackers release personal info of 22 D.C. police officers

The hack is entirely distinct from the attack on the Colonial Pipeline and conducted by a different group, though both are Russian-speaking outfits.





## "We care deeply about security..."



Do you though?



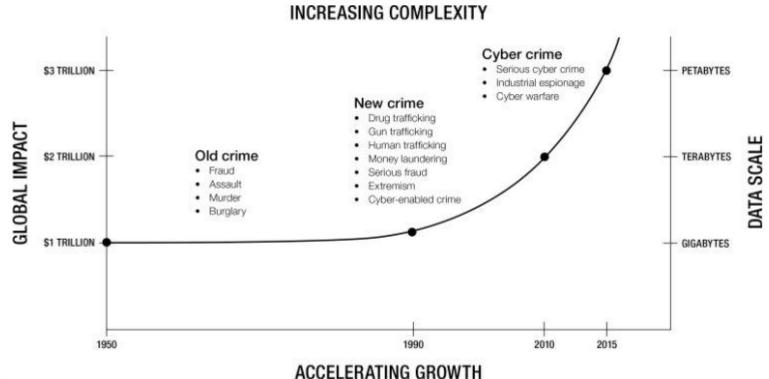




What can we learn from these?



## **Increasing Complexity of Crime**





#### These are Ransomware businesses

- Business model has changed to gain money even from people who have backups.
- Will also seek ransom to not publicly disclose the files and other private data, which they exfiltrated before performing the encryption.
- Some Ransomware organisations are doing a third-tier ransom where they go to each affected party (customers) and seek payment not to release their individual data.
- These are not a group of malicious individuals in a basement these are companies with:
  - Teams specialised in each stage of the attack pipeline:
    - Initial Infiltration.
    - Lateral Movement and Privilege Escalation.
    - Exfiltration of data.
    - Deployment and Execution of Ransomware
    - Customer Support to aid in the paying of ransoms and the decryption of files.
  - Monthly KPIs to achieve.
  - Stakeholders who need a return on their investments.





#### Ransomware Preparation - Maturity Model

2021-06-22 • David Robinson

#### Background

ZX Security has prepared this maturity model to help organisations evaluate their preparedness for a Ransomware attack. The preparations presented here are part of an ongoing process, not just something you review once. As each level is reached, the items on the lower levels should be revisited, as things are continuously changing (both your organisation's IT systems and the risks posed by Ransomware).

Most of the content and the recommendations in this model should not be new or novel. The protections and mitigations for Ransomware are common security advice, so where possible these have been presented with a justification that ties back to mitigating Ransomware.

This is a large task if everything is completed, but doing some of what is outlined here will be better than nothing. Likewise, this document is not exhaustive, there is also more work that can be done on top of what is discussed here. The information gained in the first three maturity levels should help the organisation understand the risk which they are facing from Ransomware and then decide what tasks are approached next based on the organisation's risk appetite.

This blog focuses mainly on the business operation side of a Ransomware attack. The NCSC in the UK has put together a document on what board members should know about Ransomware and what questions to ask the organisation's staff. Additionally, each country will have privacy laws which may mean they have to report these attacks or suffer legal consequences. For instance in Aotearoa failing to notify the Privacy Commissioner of a notifiable privacy breach could result in a fine of up to NZD\$10,000.

#### Anatomy of a Ransomware Attack

Over the last few years, we have seen Ransomware change from spreading automatically like a worm, to a large coordinated process run by real humans in a business relationship. Recent Ransomware attacks are multiple step processes, often being split between different teams. A Ransomware attack chain may look something like this:

#### Most recent posts

Ransomware Preparation -

Maturity Model
CVE-2021-31585: Accellion
kiteworks - Web administrator to
remote code execution
CVE-2021-33564 Argument
Injection in Ruby Dragonfly
CVE-2021-27938 XSS in
Silverstripe
CreateQueuedJobTask
All my Intune users could
become Local Administrators

#### Posts by tag

and it's a Feature?

Service Workers 

XSS 

AWS

Presentation ∨
DoS ∨

Intune ∨

Maturity Model 🗡

### Ransomware – Delivery Mechanism

- Tools, Techniques and Procedures
  - Email with attachment (XLS, DOC, PPT, PDF)
  - Social engineering
  - Watering hole (compromised website)
  - Compromise your company web site (CMS i.e. WordPress)





## Ransomware – Email Delivery



Wed 10/08/2016 8:26 AM

#### N7Post

A delivery man has not bring the parcel

To simon@zxsecurity.co.nz





#### CHECK THE PACKAGE

A delivery man was unable to redeem your package to recipient was absent. Print information label and then a co.nz Click to follow link

Print out info

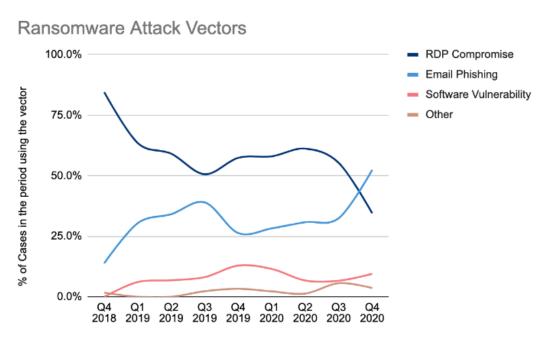
In the event the packet isn't picked up within 30 working days NZPost could have the right to take commission from you for it's storing in the amount of 1.34 NZ\$ through each hour of keeping.

© New Zealand Post 2016



#### Ransomware as a Service

#### Email Phishing Is the Top Attack Vector





#### Ransomware as a Service

- Mean Ransomware Payment is ~USD\$170,000
- Median Ransomware payment is ~USD\$45,000
- Mode Ransomware payment is ~USD\$10,000

"The number of organizations that paid the ransom increased from 26% in 2020 to 32% in 2021, although fewer than one in 10 (8%) managed to get back all of their data"

Source: Coveware /Sophos



#### Waikato DHB



NEW ZEALAND / HEALTH

## Waikato DHB ransomware attack: Half of servers restored in past four days

8:29 pm on 2 June 2021

Andrew McRae, Reporter

andrew.mcrae@rnz.co.nz

Kate Gregan , reporter

≼ kate.gregan@rnz.co.nz

Waikato DHB has dismissed the idea that paying a ransom after its cyber attack would have been easier than having its entire computer system put out of action for such a long time.





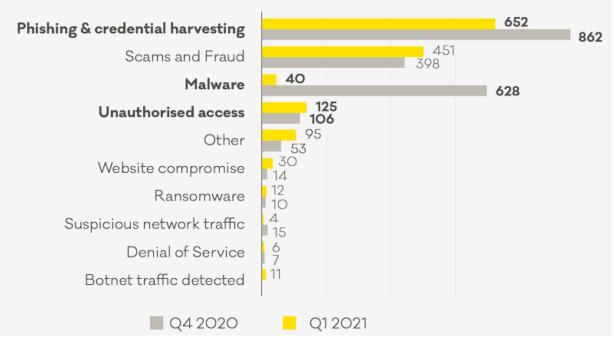
Share this (7) (f) (2) (6) (in)

# The average number of incident reports per quarter is 1,569 and average direct financial loss is \$4.2 million.

https://www.cert.govt.nz/about/quarterly-report/quarter-one-report-2021/



## Phishing

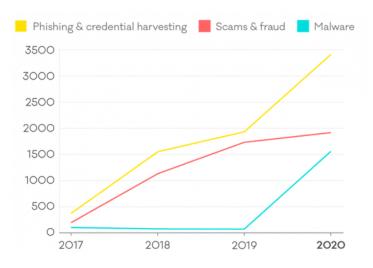


Show full data



### NZ CERT Statistics – FY 2020 Report

#### Top incident categories



The top three incident categories in 2020 are:

- 3,410 phishing and credential harvesting reports, up 76% on 2019
- 1,920 scams and fraud reports, up 11% on 2019
- 1,560 malware reports, up 2008% on 2019





number of Characters	Numbers only	Upper or lower case letters	upper or lower case letters mixed	numbers, upper and lower case letters	numbers, upper and lower case letters, symbols
	Instantly	Instantly	Instantly	Instantly	Instantly
	Instantly	Instantly	Instantly	Instantly	Instantly
	Instantly	Instantly	Instantly	3 secs	10 secs
	Instantly	Instantly	8 secs	3 mins	13 mins
7	Instantly	Instantly	5 mins	3 hours	17 hours
8	Instantly	13 mins	3 hours	10 days	57 days
	4 secs	6 hours	4 days	1 year	12 years
10	40 secs	6 days	169 days	106 years	928 years
11	6 mins	169 days	16 years	6k years	71k years
12	1 hour	12 years	600 years	108k years	5m years
13	11 hours	314 years	21k years	25m years	423m years
14	4 days	8k years	778k years	1bn years	5bn years
15	46 days	212k years	28m years	97bn years	2tn years
16	1 year	512m years	1bn years	6tn years	193tn years
17	12 years	143m years	36bn years	374tn years	14qd years
18	126 years	3bn years	1tn years	23qd years	1qt years



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Home » Security » RockYou2021: largest password compilation of all time leaked online with 8.4 billion entries

#### RockYou2021: largest password compilation of all time leaked online with 8.4 billion entries

by Edvardas Mikalauskas - 7 June 2021 in Security Q 17



#### Editor's choice



#### \$280 million stolen per month from crypto transactions

by Edvardas Mikalauskas 2 JUNE 2021 Q 1

Front-runners are abusing decentralized cryptocurrency exchanges by draining hundreds of millions in crypto from trader transactions on the Ethereum network.

READ MORE











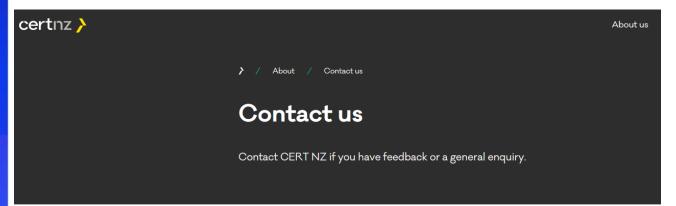


## Part 3: What to do about it?

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#### Who to Call?



If you or someone else is in immediate danger or a crime is being committed, call 111 now.

#### Report an incident

If you'd like to report a cyber security issue, use our online tool rather than sending us an email.

Report an issue — businesses and individuals

Report an issue — IT specialists

If you'd like assistance completing the form, call us:

• in New Zealand, call us on O8OO CERT NZ (O8OO 2378 69)





## Phishing

- Don't accept sweets from strangers
  - Or open emails from someone you don't know
  - Don't click on links you are unsure about
  - Don't open attachments you are unsure about
  - Don't plug in unauthorised USB keys and other peripherals (goodie bags)
- Comes in many shapes and sizes
  - LinkedIn
  - Facebook, Whatsapp
  - Skype/Phone (vishing)
  - SMS
- Verify via a DIFFERENT channel



#### Ransomware - Prevention

- Perform regular backups
  - On-site
  - Off-site, cold backups
  - Practice Restoring and regular checks
- Apply software updates
  - Operating systems
  - Desktop applications

- Use Antivirus
  - But don't rely on it
  - You don't need to pay for it either





### Ransomware – If you are infected

- Seek expert help, report the attack to CERT NZ
  - They have an awesome reporting tool and great staff
  - If it happens at work, contact your IT team

- Search for 3<sup>rd</sup> party decryption tools
  - If confident, try cleaning the infection yourself

Be prepared to restore from backup

https://zxsecurity.co.nz/research/ransomware-preparation-maturity-model/



### Ransomware – Paying Ransoms

- Paying the ransom should be a last resort
  - Perform a cost analysis of incident response vs payment
  - Possibility for re-infection
  - Files may not be decrypted at all

Always rebuild the infected machine after an infection











CRITICAL CONTROLS

#### **CERT NZ's Critical Controls 2021**

Each year, we review our critical controls against the incidents we have seen over the past 12 months. When correctly im



CRITICAL CONTROLS

#### Password manager

Providing a password manager for your staff to store their passwords, or other secrets like...



#### CRITICAL CONTROLS

#### Securing internet-exposed services

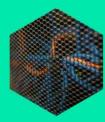
Limiting and securing your internet-exposed services will help you prevent unauthorised...



#### CRITICAL CONTROLS

#### Secure defaults for macros

While macros have a valid business function, they are often used by attackers too. Using...



#### CRITICAL CONTROLS

### Network segmentation and separation

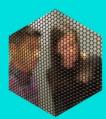
When paired together, segmentation and separation can add an additional level of acces...



#### CRITICAL CONTROLS

#### Centralised logging

Storing and securing your logs in a central place makes log analysis and alerting easier.



#### CRITICAL CONTROLS

#### Implement and test backups

After an incident, restoring your data from backups is often the best way to return to business a...



RITY, CO.NZ

### **NZ CERT Critical Controls 2021**

- 1. Patch your software and systems
- 2. Implement multi-factor authentication and verification
- 3. Provide and use a password manager
- 4. Configure logging and alerting
- 5. Secure internet-exposed services
- 6. Implement and test backups
- 7. Implement application allowlisting
- 8. Enforce the principle of least privilege
- 9. Implement network segmentation
- 10. Set secure defaults for macros





### **NZ CERT Critical Controls 2020**

- 1. Patch your software and systems
- 2. Disable unused services
- 3. Implement and test backups
- 4. Implement application allowlisting
- 5. Enforce the principle of least privilege
- 6. Configure centralised logging and analysis
- 7. Implement network segmentation
- 8. Manage authentication
- 9. Follow an asset management lifecycle
- 10. Set secure defaults for macros





## **ASD Essential Eight**

- 1. Application whitelisting
- 2. Patching applications
- Configuring Microsoft Office macro settings
- 4. Application hardening
- 5. Restricting administrative privileges
- 6. Patching operating systems
- 7. Multi-factor authentication
- 8. Daily backups



**Essential Eight Maturity Model** 



## Summary

- Don't reuse passwords
- NZ CERT
- Be careful of phishing
- Be realistic about your privacy
- Automatic Updates
- Backups



# Part 4: ZX Greatest Hits

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During the penetration test it was possible to guess more than **30 users' passwords**, weak examples included "**Welcome1**" and "**Password1**".



## Customers network – hard on the outside



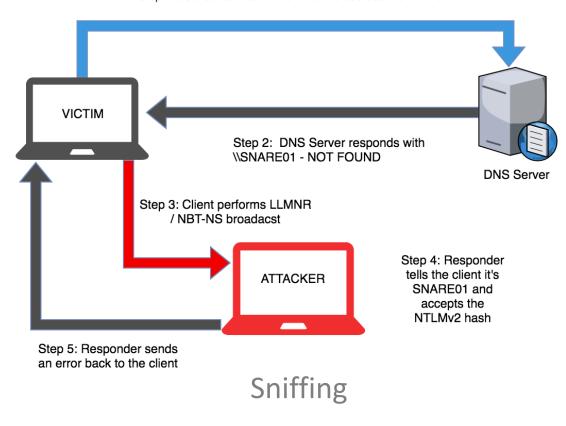


# Soft'n'squishy on in the inside





Step 1: User sends incorrect SMB share address \\SNARE01









...or just looking around..



Within three hours of the password cracking beginning, ZX Security obtained passwords for **3798** accounts, out of a possible **5843**. This is **over 65%** of accounts



Of the 5843 total password hashes, **two particularly bad cases** of password duplication identified were:

- company\_name01 used 284 times
- Company\_name01 used 113 times







MFA Bypass



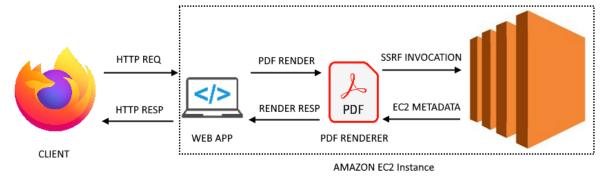




SQL Injection in 2021: GraphQL Edition









## Server Side Request Forgery



#### Other tools

- OWASP Security Knowledge Framework
   (https://owasp.org/www-project-security-knowledge-framework/)
- OWASP Application Security Verification Standard (<a href="https://owasp.org/www-project-application-security-verification-standard/">https://owasp.org/www-project-application-security-verification-standard/</a>)
- OWASP Software Assurance Maturity Model (<a href="https://owasp.org/www-project-samm/">https://owasp.org/www-project-samm/</a>)



### **OWASP ASVS Example**

#### V3.2 Session Binding Requirements

#	Description	L1	L2	L3	CWE	NIST §
3.2.1	Verify the application generates a new session token on user authentication. (C6)	✓	✓	✓	384	7.1
3.2.2	Verify that session tokens possess at least 64 bits of entropy. (C6)	✓	✓	✓	331	7.1
3.2.3	Verify the application only stores session tokens in the browser using secure methods such as appropriately secured cookies (see section 3.4) or HTML 5 session storage.	✓	✓	<b>√</b>	539	7.1
3.2.4	Verify that session token are generated using approved cryptographic algorithms. ( $C6$ )		✓	✓	331	7.1

TLS or another secure transport channel is mandatory for session management. This is covered off in the Communications Security chapter.



## Summary

- Have and enforce strong passwords
- Check internal AND external security
- Get a technical evaluation of any critical software
- OWASP ASVS



# Part 5: Azure and AWS

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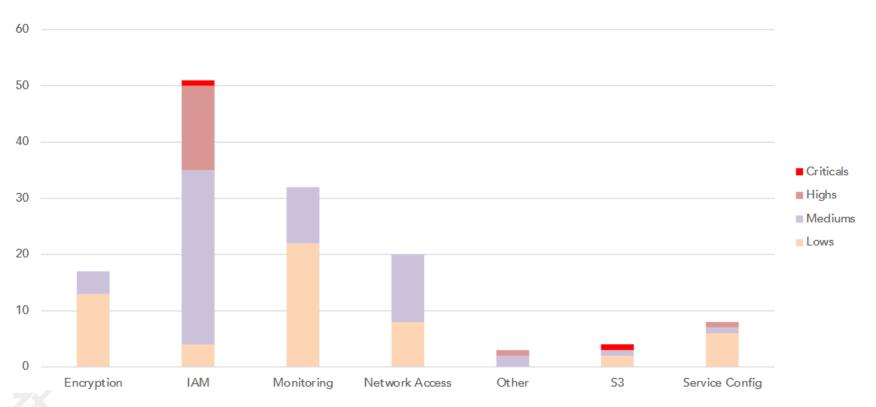
Paraphrasing: blaise@zxsecurity.co.nz







## **Broad Trends**



## Summary of Critical and High Findings

- Critical: World writeable bucket
  - Better: it had root creds stored in a file
- Critical: SSRF leads to metadata server in EC2
- Lack of key rotation (especially important on CI/CD)
  - Keys copied into github
- SNS Publishing open to public



## Other Important Findings

- Administrator role use abused
  - Spinning up resources unapproved for company use
- No MFA (admins and root)
- Password policy
- PassRole use iam:\* is a terrible idea
- Inspector findings ignored why have it?
- Logging absent or ignored







What does good AWS look like?

https://zxsecurity.co.nz/assets/files/attachments/AWS\_S ecurity\_Faux\_Pas\_11-2020.pdf



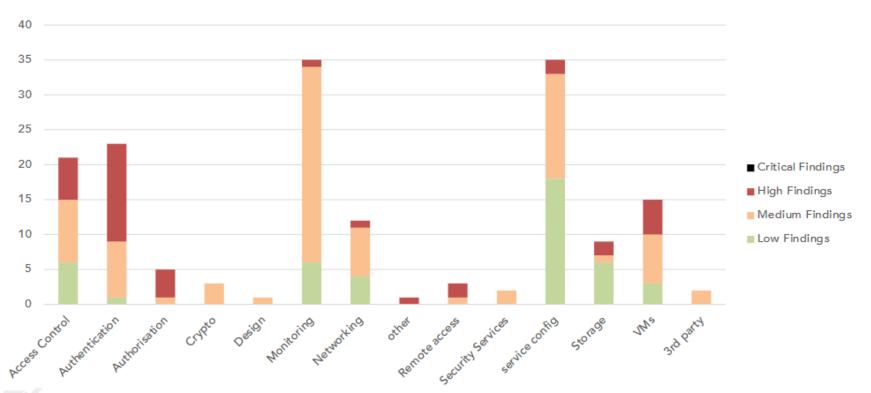




# Microsoft Azure

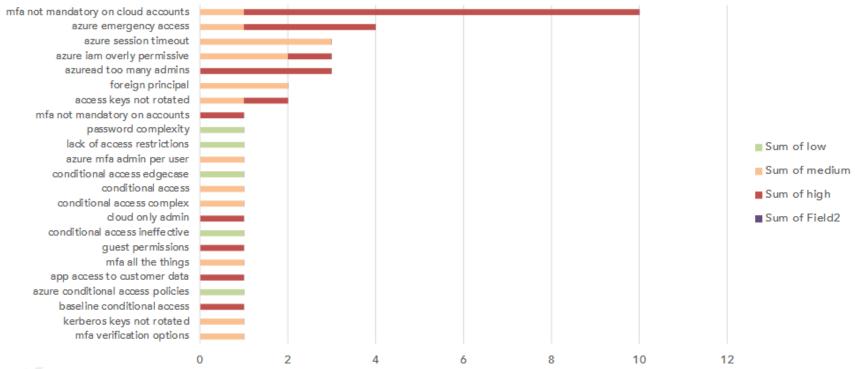


## **Broad trends**





## AAA major issues





# Why is this so important?

Customers' biggest weakness is often their On-Premises Active Directory, which is happily syncing into Azure.

- Getting Domain Administrator access on-prem is a very common occurrence for our Internal Pen Test team
- Pivoting from on-prem to Azure once you've got DA is simple if there are no additional verifications (such as MFA)
- Often customers will exclude their on-prem from Conditional Access

## Monitoring takeaways

- Default is to not log security events (no diagnostic logs)
- Retention is 30 days unless steps are taken to increase this (comes at a cost)
- Alerting must be thought through and configured
- Many services have additional security logging not enabled using the Subscription-level Diagnostic Settings







# Microsoft Azure

https://zxsecurity.co.nz/assets/files/attachments/Azure\_S ecurity\_Faux\_Pas\_03-2021\_v1.0.pdf





# Part 6 FAQs

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### "Yo! You didn't mention DoS!"

https://zxsecurity.co.nz/research/dos-preparation-maturity-model/





"Password changes every 90 days: Devil or Angel?





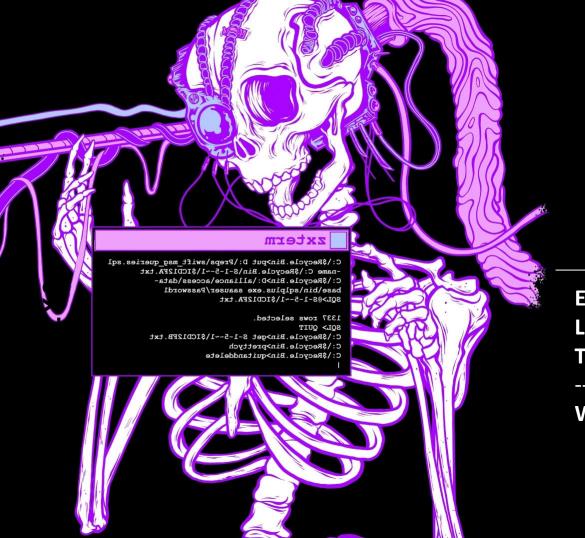
"How effective are bug bounty programs?"





"Are there any major issues in cybersecurity that aren't talked about much?"





# Questions

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"No-one on our board has a good understanding of IT, so we cant get investment to improve things..."





"Should we be using cloud services to improve security?

